Our Mission

The Project prevents homelessness and improves lives through high quality advice and support that builds resilience. We specialise in supporting young people but our personalised, tailored approach is available to all.
Welcome to The Project Annual Report for 2018/19. I hope you will take a few minutes to read about the work of our fantastic staff in the words of them and those we support.

The Project continues to evolve in response to the needs of those who come to us with issues affecting their housing; and the national and local context that brings implications for our communities and the organisations that work with them. We have established a new staff structure to ensure we provide the right support at the right time, freeing up our specialists from some of the administrative tasks and initial assessment work.

We have grown our work with the Northfield Community Partnership to provide a new base on the high street, thanks to funding from the City Council. And we continue to work together with a wide range of partners to share resources and build on each other’s strengths, with the multi-agency Food Project a particularly successful example.

I would like to thank all our funders, many of whom have supported us for many years in recognition of the wide range of outcomes we achieve, my fellow trustees for their continued commitment to making The Project the strongest organisation it can be; and of course to our amazing staff for their hard work and dedication – we would not be who we are without them.

Paul Mason
Chairperson
The Project Funders

Big Lottery Fund
Birmingham City Council
The Norton Foundation
Eveson Trust
Birmingham & Solihull CCG
St James Place
The 29th May 1961 Charity
B30 Food Bank
Asda
Project Manager's Report

The Past 12 months have been extremely busy at The Project, since the last annual report we have worked with 841 individuals, I hope this report will highlight the wide range of support we have been able to offer people in our local community and show how we have been able to develop services that meet the needs of some of the most vulnerable citizens in Birmingham.

Our services have supported people out of debt and ensured that they have enough money to feed their families, it has informed people of their benefit entitlement and helped them claim what they are entitled to. It has successfully appealed against adverse benefit decisions and reinstated much needed disability benefits.

It has fed people whilst they wait for their Universal Credit claims to be processed and paid for gas and electric to warm their homes, it has helped pay for school uniforms and shoes for families that could not afford to do this because of a crisis situations and we have provided funds to enable people to travel to attend appointments, we have been able to prevent people from sleeping on the streets and families from ending up in temporary accommodation.

As an organisation The Project has also developed, becoming more strategic in its management and developing a clear business plan and theory of change. It has invested time into building a strong board of trustees who are trained and offer a range of skills that add to the strength of the organisation. The organisation has also built meaningful partnerships with a range of third sector, public and private organisations enabling us to offer a multitude of additional benefits and resources for our clients.
Finally, I would like to thank everyone who has supported us over the past 12 months and enabled us to continue this much needed work, a special thanks goes to our dedicated staff team, their knowledge, skills and commitment is what makes The Project a truly unique organisation.

Helen Sephton
Manager

548 New Clients
841 Individuals Accessed The Project in the Last 12 Months
3634 Advice Sessions Given
1664 Face to Face Sessions Conducted
1031 Service User Drop Ins
946 Phone Enquiries Received
641 Prebooked Appointments
99 Crisis Grants Awarded
222 Homeless or Imminently Homeless on the Day
Welfare Benefits

It's been another busy year with more difficult challenges, overpayments of universal credit caused by official errors cannot be written off [as with previous benefits] and therefore, due to the recovery method, forcing clients into poverty - thus resulting in the ongoing need to use the local foodbanks.

We all know that Universal Credit takes a lot of getting used to but when you meet clients faced with impending eviction letters and seeking possession orders due to the manner in which housing costs are administrated it shows clearly how devastating it can be.

This year I have been involved in cases where I have had to act as a 'mediation' between clients, social landlords and the UC processing team to prevent homelessness - often having to make repeat claims for Discretionary Housing payments to secure small payments towards rent arrears. This has been very challenging and also rewarding when you see the difference it can make to people’s lives. In one particular case with a client facing eviction due to an overpayment of housing benefit I soon found that there had been an error made by the benefits team. I successfully challenged this decision and the £17,500 overpayment was written off.

During the year I have worked with vulnerable families in need of a break from the stresses of their everyday lives and, with a never give up attitude, I found an organisation who were able to provide 4 families with holidays in Wales and I have already nominated 2 families for this year.

Proudest moments - there are too many to just pick one, obviously the aforementioned cases however I am just proud to be part of such a passionate team who work so hard to improve the lives of so many!!!

Nicky Armstrong
Senior Advisor

£288,715.00 Backdated Benefits Claimed
1235 Benefit Advice Sessions Given
478 Incomes Checked
103 Appeals Supported
Benefit and Appeals Support

- Review Benefit Entitlement
- Better Off Calculations
- Assist with Backdated Benefits
- Check Income
- Assist with Making Benefit Applications
- Liaise with Benefit Agencies
- Challenge Adverse Benefit Decisions
- Provide Tribunal Advice and Support
- Act as Tribunal Representative
- Attend Hearings
- Assist with Complaints
The main challenges I have faced this past year is the length of time it is taking to process housing applications by Birmingham City Council. This has left some vulnerable people in crisis as they are unable to bid for alternative accommodation. People are now sourcing support from their local councillors to see if they can get their application processed quicker.

Families who are presenting at New Aston House for temporary accommodation are often been offered housing outside of Birmingham, there is a huge shortage of properties. I have been working closer with local schools as they look for assistance for the families who have been placed in temporary accommodation and are unable or are struggling to get their children to school.

I am sometimes unable to find suitable accommodation for the homelessness young people with complex mental health issues, even when working alongside their support workers and other external agencies. Availability of suitable accommodation is just not accessible.

On a good note, I am working with very good housing providers and have built positive relationships with external organisations and it will only go from strength to strength

Wendy Smith
Housing and Homeless Prevention Advisor

673 Housing and Accommodation Advice Sessions Given
128 Supported Accommodation Referrals
180 Housing Negotiations
148 Housing Applications Completed
Resettlement and Tenancy Support

Key Deposits

Referrals to Supported or Temporary Accommodation

Starter Packs

Referral to Furniture Projects

Day Tickets

Landlord Liaison

Liaise with Utility Suppliers

Ongoing Support

Accommodation Information

IT Access to Bid for Properties

Grants for Household Items / Carpets

Applications to Local Authorities and Housing Associations etc.
Money and Debt

As the newest member of The Project, I joined the team in July 2019 as a Money and Debt Advisor. I previously worked for Coventry Citizens Advice in the similar role as a Debt Caseworker for around two and a half years. From speaking to my fellow colleagues and from first-hand experience since July, it has been another year of increasing demand for support with debts, partnered with an increasing complexity of cases, as more people are finding themselves in situations where they cannot afford their household bills let alone think about making offers of repayment towards their debts.

Many clients are continuing to struggle to manage their household budgets due to reasons such as benefits delays or deductions as well as low paid and unsecure work. Due to this, I am now seeing more people selecting a personal insolvency option (such as a Debt Relief Order or Bankruptcy) as a way to address their debts. Once used by people for a fresh start and a permanent solution to a debt problem, more people are now using the insolvency options as a short-term sticking plaster in order to get a certain creditor, or a group of creditors, off their back fully in the knowledge that they are more than likely going to slip back into debt in the foreseeable future as their budgets just do not balance.

On a personal note, throughout my time in the charity sector, I have always felt the most rewarding part of my job is when I am able to sustain someone in their current property through an eviction being suspended but since joining The Project I have also assisted a greater number of clients with writing to their previous landlord to request that former tenancy rent arrears are written off which, if the request is successful, then enables a client a greater opportunity to move into a new property. The success rate of these requests has been fairly high and the impact on a client’s ability to obtain a new property is huge.

I am hopeful that The Project will continue to be the place to come for support for people in Birmingham who are experiencing financial difficulties over the next year.

Tom Salliss
Debt and Money Caseworker

£30,034.18 Debt Written Off

135 Budgeting Advice Sessions Given
119 Self Negotiation Advice Sessions Given
151 Personal Budget Plans Put in Place
974 Negotiations with Creditors
137 New or Reduced Payment Plans Put in Place
156 Creditors holding Action or Interest Charges frozen
Money and Debt Support

- Debt Assessment
- Create Personal Budget Sheet
- Maximise Income
- Set Spending Priorities
- Discuss Debt Options
- Liaise with Creditors to Negotiate Payments
- Grants for Household Items / Debt Reduction
- Apply for Free Credit Reference File
- Complaints Advice and Support
- Eviction Prevention Due to Arrears
- Assistance Completing Court Forms
Crisis Support

Crisis support is an important part of the services provided by The Project. While we pride ourselves on the work we do to make lasting changes in peoples lives, we also know what a big difference a quick fix can make as part of ongoing support. This could be a daysaver bus pas, school uniform grant, fresh food package, new home starter pack, passport photos or replacement birth certificate. These things can go a long way to relieving stress and helping people on their journey to a more stable, happy and healthy future.

We would like to take this opportunity to thank local businesses, schools, individuals, many different faith groups and different organisations who kindly donate items to our fresh and dried food banks.

For more information on how you can help support The Project’s Crisis Fund, either by fund-raising, donating food, household items or money, please call us on 0121 452 0606 or send us an email to info@theprojectbirmingham.org

207 Food Parcels Issued
563 B30 Food Bank Vouchers Issued
208 Bus Tickets Issued
70 Starter / Toiletry Packs Issued
24 Birth Certificates and Citizen’s Cards
General and Crisis Support

Benefit and Appeal Advice and Support

Debt and Budgeting Advice

Housing and Accommodation Support

Access to Computers, the Internet and Printers

Advocacy

Training and Employment Support

Food Parcels

Food Bank Referrals

Fresh Food Project

Grants

Replacement Birth Certificates

Citizens Cards

Course Information

Training and Employment Support

Latest Job Opportunities
2019 is my first full year at The Project. I was working on housing and Welfare Benefits earlier this year, and now just work on Welfare Benefits.

Regarding Welfare Benefits, there are several issues we are facing. Firstly, many Personal Independence Payment (PIP) and Disability Living Allowance (DLA) are being refused, and then we have no choice but to take the case to tribunal. The current tribunal waiting time in Birmingham is 52 weeks, so we are having to keep clients’ cases open for a much longer time than we did previously, and most of the decisions are overturned!

Also, with regards to Universal Credit, if people are querying something ie a sanction, then they are not being informed that this is a Mandatory Reconsideration. They query with DWP, then come to us for support, when we have identified the issue and try to rectify it is very hard to do as a decision has already been made on what they are querying. This leaves us with only complaints or tribunal as options which are both very lengthy and if it is regarding a sanction, that is something that is affecting the claim mostly.

A case that sticks out to me is one gentleman who was overpaid Universal Credit. However, this was through no fault of his own, we complained and had to take to tribunal as we knew that DWP were in the wrong. Once at tribunal, we have found out that the tribunal service no longer has the power to write off benefits, even with the DWP admitting it was their own error. This has led us to ensuring that clients are aware of how overpayments may arise, and doing everything we can do to prevent them.

Adam Booth
Welfare Advisor

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B30 Foodbank Partnership

We are very happy to announce that our partnership with B30 Foodbank is continuing with additional funding from Asda and the Trussell Trust. Each week The Project Advisors are on hand at The B30 Foodbank to offer advice on benefits and debt. During the monitoring period The Project has supported 307 clients with a range of issues. We would like to thank Helen and her team of amazing volunteers in supporting the application for funding and we look forward to their continued partnership.
Foodbank Casestudy

“My client came into B30 Foodbank as her son’s DLA had stopped. It stopped as he turned 16, and his PIP application denied. She did not know what to do, and required support in helping with tribunal paperwork and advice surrounding tribunals.

As a result of DLA ceasing, her Carer’s Allowance also stopped leaving her with no income. I assisted her in completing Universal Credit application which had been accepted and fully awarded correctly.

I completed all the tribunal paperwork with her, and the appeal was accepted by The Tribunal Service. I spoke to her today and it has been awarded, meaning she has had a backdate of £5688.71 with ongoing entitlement of £4258.80. As a result of this, I will also be claiming Carer Element with her via Universal Credit (this is £160.20 each month) and requesting it backdated August 2018 when the tribunal have backdated the PIP to.

This has now sorted out all her financial issues. She advised me that the backdate has meant she can now pay her son’s transport bills for his education, and now can financially meet all her son’s disability needs. She will now not need to use B30 Foodbank for the foreseeable future.”

“Thank you so much for what you have done, I wouldn’t of had a clue what to do without you.”
Partners

Much of the work we do at The Project is possible because of our partners, from the support we are able to give our service users, to the food banks we run, to the outreach sessions we hold. We are extremely grateful to these organisations and look forward to forging further relationships that will help The Project go from strength to strength.

Our thanks go out to:

Clarion Futures – for their ongoing partnership and especially Zoe who runs a weekly employment session from The Project, co-hosts the weekly Community Cafe Advice and half term events at Deelands Hall. The Project looks forward to the continuation of this very successful relationship.

Food Cycle – thank you to Justin and his team of volunteers for supporting us with regular food donations and for providing a weekly three course meal for our clients and local residents at The Longbridge Methodist Church.

Selfridges – to Ian and his team for surplus food and stock donations as well as the huge donation of selection boxes for The Project’s Annual Christmas Party.

Jack’s – we thank them for their continued support of food donations and to everybody who voted for us as their local nominated charity.

Co-op – for the collection point in their Rubery Store and the kind donation of food bank items.

B30 Foodbank – to Helen and her team of fantastic volunteers. We are extremely grateful for their support and look forward to this continuing in the coming year.

Mountain Warehouse – for their donations of winter clothing and other funding activities.

Oak Tree House – we thank them for their long standing support in donating items towards out home starter packs.

Rubery WI – who have provided us with donations of toiletries and food over the past year.
“The advisors at The Project have been a God send, we are so lucky to have them in our lives. Just knowing that they are there makes us feel better, they have helped us in so many ways.”

“I had no money to buy clothes for my children and The Project gave me a grant for this. I was so happy.”

“I can’t thank The Project enough for what they have done for me, I feel so happy when I come here and I know that Wendy and the other advisors will help me. I have my own home now and I love it.”

“With help from The Project I can finally afford to buy food and essentials for my everyday living.”

“With support from The Project they made an extremely stressful situation a little bit easier. I knew that I could call them at any time and they would do their best to help me.”

“My benefit claim was originally refused, The Project helped me to write a letter and now it has been given to me. I am so grateful for all your help.”
You may remember Nathaniel from our two previous reports. Nathaniel came to The Project as a client and then became a volunteer, helping us in the office with administration duties. We are very pleased to announce that this year Nathaniel was accepted into university and has started a new, exciting chapter in his life, in Weston-super-Mare. From everybody at The Project, we would like to say how proud we are of his achievements and wish him all the best with his ongoing studies.

“I am currently on my first year in university studying BA (Hons) Professional Music Performance and Production. So far it has been really great, learning skills and developing myself into becoming a professional musician and I am working towards becoming the CEO Director on my own music studio in the near future.”

Nathaniel Simmonds

Do you have time to volunteer?
If you are interested in giving some of your time to The Project as a volunteer, please get in touch with us for an application form, by phone 0121 453 0606 or email info@theprojectbirmingham.org
Meet The Trustees

A major guiding force behind The Project is our team of dedicated Trustees. They give up their spare time and lend their considerable expertise to The Project, for which we are always very grateful. Read on to learn more about them.

Paul has been a trustee with The Project since 2009 and has been Chairperson since 2012. As researcher and evaluator for charities and the public sector, Paul was commissioned to evaluate The Project (then SBYHP). Upon completion of his research and its presentation, he was very happy to be asked to become a trustee. Since becoming Chair he has enjoyed working with the other trustees to support The Project’s fantastic staff to go from strength to strength.

Philip has been part of The Project’s Management Committee for 26 years and is the charity’s longest standing trustee. As Treasurer he keeps an experienced eye on The Project’s finances. Philip is a retired accountant and treasurer of Longbridge Methodist Church which has a close relationship with The Project.

Rowan has been a trustee for The Project for eight years. As well as being the charity’s Vice Chair, she also sits on the Finance subcommittee. Rowan is currently employed as a financial manager for a training company based in the Jewellery Quarter of Birmingham. In her spare time she is a volunteer for the RAF Air Cadets.

Lucy has been a trustee at The Project for three years. She is an applied researcher and policy advisor, specialising in the evaluation of national programmes that work to improve the lives of people who are homeless or at risk of homelessness.

Anna joined The Project in 2017. As an employment lawyer at a large firm in Birmingham city centre, Anna lends her considerable knowledge of employment law to The Project.

Kathryn is a BBC journalist based in the Midlands. She has worked with many charities involving young people throughout her life, including mentoring and helping teenagers no longer in education. In 2012 she co-founded a charity that educates young women at risk of violence and exploitation. She lives in the local area and is delighted to be the newest trustee for The Project.
Treasurer’s Report

Two pages of the accounts are included within this report and a full set is available from The Project Manager upon request.

On page 21 is the Statement of Financial Activities and page 22 is the Balance Sheet. The Project’s total incoming resources increased by 42% percent this year, mainly due to the grant from the Reaching Communities Fund. It should be noted, some grants in 2018 were entered under donations, they are now classified as Restricted Grants.

The resources used increased by 20% due to increased staffing inflationary pressures. The consequent decrease in resources is a lot less than in 2018 but, The Project must continually seek new funding sources to avoid depleting its reserves any further.

As usual my thanks go to those who keep the finances of The Project in order.

Philip Osborn
Treasurer
## Statement of Financial Activities

**as at 31st March 2019**

<table>
<thead>
<tr>
<th>Resources</th>
<th>Unrestricted Funds</th>
<th>Restricted Funds</th>
<th>2019 Total Funds</th>
<th>2018 Total Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Notes</td>
<td>£</td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Grants receivable</td>
<td>9</td>
<td>200,677</td>
<td>200,677</td>
<td>39,913</td>
</tr>
<tr>
<td>Donations</td>
<td>10</td>
<td>12,692</td>
<td>3,641</td>
<td>16,333</td>
</tr>
<tr>
<td>Bank interest</td>
<td>200</td>
<td>-</td>
<td>200</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>12,892</td>
<td>204,318</td>
<td>217,210</td>
<td>153,196</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Resources Used</th>
<th>2019 Total Funds</th>
<th>2018 Total Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and national insurance</td>
<td>164,048</td>
<td>135,216</td>
</tr>
<tr>
<td>Rent</td>
<td>5,000</td>
<td>5,000</td>
</tr>
<tr>
<td>Council tax</td>
<td>523</td>
<td>423</td>
</tr>
<tr>
<td>Heating and lighting</td>
<td>875</td>
<td>2,592</td>
</tr>
<tr>
<td>Insurance</td>
<td>4,005</td>
<td>3,104</td>
</tr>
<tr>
<td>Travelling expenses</td>
<td>744</td>
<td>502</td>
</tr>
<tr>
<td>Printing, stationery and postage</td>
<td>3,847</td>
<td>3,022</td>
</tr>
<tr>
<td>Telephone</td>
<td>5,012</td>
<td>4,459</td>
</tr>
<tr>
<td>Subscriptions and publications</td>
<td>2,380</td>
<td>302</td>
</tr>
<tr>
<td>Training courses (net cost)</td>
<td>1,738</td>
<td>708</td>
</tr>
<tr>
<td>Volunteers' training</td>
<td>859</td>
<td>1,742</td>
</tr>
<tr>
<td>Petty cash and sundry expenses</td>
<td>3,541</td>
<td>1,983</td>
</tr>
<tr>
<td>Bank and professional charges</td>
<td>4,258</td>
<td>2,799</td>
</tr>
<tr>
<td>Equipment</td>
<td>4,614</td>
<td>4,299</td>
</tr>
<tr>
<td>Grants paid</td>
<td>8,100</td>
<td>10,669</td>
</tr>
<tr>
<td>Furniture grants</td>
<td>8,656</td>
<td>-</td>
</tr>
<tr>
<td>Consultancy</td>
<td>604</td>
<td>1,800</td>
</tr>
<tr>
<td>Bus passes and tickets</td>
<td>1,300</td>
<td>1,564</td>
</tr>
<tr>
<td>IT support</td>
<td>2,043</td>
<td>2,480</td>
</tr>
<tr>
<td>Repairs and maintenance</td>
<td>7,538</td>
<td>7,265</td>
</tr>
<tr>
<td>Other</td>
<td>983</td>
<td>1,000</td>
</tr>
<tr>
<td>Depreciation</td>
<td>29</td>
<td>29</td>
</tr>
<tr>
<td>Lamp/light</td>
<td>-</td>
<td>360</td>
</tr>
<tr>
<td>Welfare and leisure fund payments</td>
<td>1,461</td>
<td>905</td>
</tr>
<tr>
<td>Bank charges</td>
<td>437</td>
<td>490</td>
</tr>
<tr>
<td>Starter packs</td>
<td>571</td>
<td>237</td>
</tr>
<tr>
<td>Internet line rental</td>
<td>452</td>
<td>1,101</td>
</tr>
<tr>
<td>Publicity</td>
<td>492</td>
<td>984</td>
</tr>
<tr>
<td>Key deposits</td>
<td>-</td>
<td>35</td>
</tr>
<tr>
<td>B/B</td>
<td>132</td>
<td>-</td>
</tr>
<tr>
<td>ID Costs</td>
<td>144</td>
<td>321</td>
</tr>
<tr>
<td>Reimbursement</td>
<td>(667)</td>
<td>(667)</td>
</tr>
<tr>
<td>Transfer</td>
<td>(4,389)</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>233,719</td>
<td>195,383</td>
</tr>
</tbody>
</table>

**Increase/(Decrease) in Resources**

<table>
<thead>
<tr>
<th>Balance at 31 March 2018</th>
<th>2018 Total Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td>16,953</td>
<td>113,084</td>
</tr>
<tr>
<td>Balance at 31 March 2019</td>
<td>25,794</td>
</tr>
<tr>
<td>5,558</td>
<td>42,303</td>
</tr>
</tbody>
</table>
## Balance Sheet as at 31st March 2019

<table>
<thead>
<tr>
<th></th>
<th>Notes</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed assets</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tangible assets</td>
<td>5</td>
<td>57</td>
<td>86</td>
</tr>
<tr>
<td><strong>Current assets</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Debtors</td>
<td>6</td>
<td>8000</td>
<td>1448</td>
</tr>
<tr>
<td>Cash at bank in hand</td>
<td></td>
<td>65,283</td>
<td>62,143</td>
</tr>
<tr>
<td></td>
<td></td>
<td>73,283</td>
<td>63,591</td>
</tr>
<tr>
<td><strong>Creditors: amounts falling due within one year</strong></td>
<td>7</td>
<td>47,546</td>
<td>21,374</td>
</tr>
<tr>
<td><strong>Net current assets</strong></td>
<td></td>
<td>25,737</td>
<td>42,217</td>
</tr>
<tr>
<td><strong>Total assets less current liabilities</strong></td>
<td></td>
<td>25,794</td>
<td>42,303</td>
</tr>
<tr>
<td><strong>Income funds</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unrestricted funds</td>
<td></td>
<td>5,558</td>
<td>16,953</td>
</tr>
<tr>
<td>Restricted funds</td>
<td>11</td>
<td>20,236</td>
<td>25,350</td>
</tr>
<tr>
<td></td>
<td></td>
<td>25,794</td>
<td>42,303</td>
</tr>
</tbody>
</table>
Thanks

We would like to say a big thank you to our many supporters. From those who make generous donations, to the charities we work hand in hand with, to the volunteers who give so selflessly of their time, to the companies whose services we use. The value they add to The Project is immeasurable, helping us to help those in need. Our gratitude goes out to...

Abacus Nursery
ACE Copying Equipment
Advice UK
Advice Quality Standard
Baron Davenport’s Charity
Big Lottery Fund
Birmingham Association of Youth Clubs
Birmingham City Council
Birmingham Churches Together
Birmingham and Solihull CCG
B30 Food Bank
CK Chartered Accountants
Clare Blackshaw
Clarion Futures
Co-op Food Rubery
Cotteridge Church
Cotteridge Quaker Friends
Colmers Farm Primary School
Colmers School & Sixth Form College
Elizabeth Court
Frankley Plus Children’s Centre
Frankley Tesco Metro
Grimley Charity Trust
G W Turner Trust
Headway Birmingham & Solihull
Heather Rogers & Family
Jack’s Supermarket
Jelly Babies Nursery
johnhoey.co.uk
Longbridge Methodist Church
Lord Austin Trust

McDonald’s Longbridge
Marks and Spencer Longbridge
Masonic Charitable Foundation
Matthew Blake
Mountain Warehouse
Natalie Healsley
Norton Foundation
Our Lady of Perpetual Succour
PHS Group
Pitney Bowes
Richard Burden MP
R L Glasspool Charity Trust
Rubery & Rednal Over 50’s Club
Rednal Hill Junior School
Sayer H J Charity
Selfridges
Selly Oak Quakers
St. David’s Church
St. John Baptist Church
St. James’s Place Foundation
St. Laurence C of E School
St. Stephen’s Church
The Eveson Charitable Trust
The 29th May 1961 Charitable Trust
Vicar’s Relief Fund
Viking Direct
Waterloo Housing
W E Dunn Trust
Weoley Hill United Reformed Church
West Heath Primary School
Yardbird Design
Management Committee
Paul Mason.................................................................Trustee / Chairperson
Rowan Coles.............................................................Trustee / Vice Chair
Philip Osborn.............................................................Trustee / Treasurer
Lucy Loveless.............................................................Trustee
Anna Youngs.............................................................Trustee
Kathryn Stanczyszyn......................................................Trustee

Staff
Helen Sephton.............................................................Project Manager
Nicole Armstrong.........................................................Senior Advisor
Wendy Smith............................................................Housing / Accommodation Advisor
Tom Salliss.................................................................Money / Debt Advisor
Adam Booth.............................................................Welfare Benefits Advisor
Melinda Jaunzems.......................................................Homeless Prevention Officer
Joanne Earp...............................................................Project Administrator

Chartered Accountants
CK Chartered Accountants – No. 4 Castle Court
2, Castlegate Way, Dudley, DY1 4RH

Bankers
Lloyds Bank PLC – 1401 Bristol Road South
Longbridge, Birmingham, B31 2SU
registered charity no. 1015436

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THE PROJECT

the project
belton grove
longbridge
b45 9pd

preventing
homelessness
and improving
lives