THE PROJECT
preventing homelessness and improving lives

Annual Report 2017/18

Registered Charity No. 1015436
Our Mission

The Project prevents homelessness and improves lives through high quality advice and support that builds resilience. We specialise in supporting young people but our personalised, tailored approach is available to all.
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Introduction from the Chair

Welcome to The Project Annual Report 2017/18. Again it is my pleasure to introduce the report; do take a few minutes to read about the wonderful work and achievements of the staff from them and our clients.

I must begin with the fantastic news of a major grant of continuation funding we’ve received from the Big Lottery Fund (BLF) this year of almost £500,000. This provides us with a secure base for the next five years and is a consequence of all the team’s hard work. We overachieved on all of the outcomes agreed for our previous grant and Helen, our Project Manager, was able to submit a strong application because of the outstanding work of all our staff. Thank you to the BLF and to all of the team.

We’ve been joined by some new Trustees this year, broadening the skills and experience of our Management Committee. We’ve included a short section introducing our Trustees. Thank you to all of them for their commitment to The Project.

In light of the security provided by the BLF we have recently held an away day with all staff and Trustees to review our ‘Theory of Change’ towards a revised business plan and strategy. We continue to work with hundreds of people every year, supporting them through crisis and building positive futures. It’s essential we respond to their needs and this means the new welfare regime, local housing issues and working with a wide range of partners to both deliver holistic, long-term support and influence local and city-wide provision.

Whilst the BLF grant is hugely important, we cannot continue our work without the support of a wide range of funders. I would like to thank the CCG for their ongoing funding in recognition of the health and wellbeing issues
The Project addresses. These range from acute mental health problems to providing healthy food through our successful Food Project. This year we’ve added Selfridges, Jack’s and Co-Op Food to Marks & Spencer’s and Tesco. The food they donate makes a real difference to hundreds of people including families with young children. I’d also like to thank the funders of the Project which are listed below, their support keeps The Project running. Thanks also to our volunteers; and good luck to those moving on from volunteering to employment.

I hope you’ll enjoy reading the report and do please get in touch if you’d like any further information or think you could help us in any way.

Paul Mason
Chair of Trustees

The Project Funders

Big Lottery Fund
Birmingham City Council
The Norton Foundation
Eveson Trust
G W Turner Trust
Grimley Charity Trust
The Lord Austin Trust
Masonic Charitable Foundation
Birmingham and Solihull CCG
Sayer H J Charity
St James Place
The 29th May 1961 Charity
This year has been particularly demanding for all areas of The Project, but I am pleased to say we have come through it stronger than ever. Our services have faced increased demand, supporting 709 individuals who were homeless or at risk of homelessness in the last 12 months. This increase in demand can be partly linked to the introduction of Universal Credit, this has put an enormous strain on our resources and time, but as usual The Project has been able to adapt to meet the growing and complex needs of our clients. This challenge has been partly resolved through the employment of a new adviser who is experienced in Universal Credit and has been able to offer additional support to our clients.

Last year I talked about the Introduction of the Homeless Reduction Act 2017 and although it has brought with it a new emphasis on homeless prevention, it has also come with its own challenges. We are seeing an increase in the number of people who need support to complete their Personal Housing Plans and an increase in the number of people we are supporting to challenge their homelessness decisions. This year the Project provided 557 advice sessions on housing options / accommodation; this is an increase of 11% on the previous year.

One of our biggest achievements this year has been the successful Big Lottery Reaching Communities funding application, we would like to say a huge thank you to everyone who contributed or supported our application. It was a long process but we are over the moon with the outcome.

This year has also been particularly successful due to all of our new and existing partnerships, which you can read more about in this annual report, we are extremely fortunate to have some amazing partners that support our work in so many different ways. a special
thanks goes to Zoe at Clarion Futures, Helen at B30 Foodbank, Ian at Selfridges, B31 Voices, Mandy, Chloe and Lisa at Centrepoint, all our local Councillors as well as all our supporters from the community. Your generosity is overwhelming and you never let us down when we put out requests for help.

Finally, I would like to say a huge thank you to Wendy, Cat, Nicky, Jo and Adam our amazing and dedicated staff team. Their knowledge and expertise is what makes The Project so successful. Thanks also to our existing and new trustees who give up their time to ensure The Project is managed correctly and can achieve its mission, and to all of our amazing volunteers who support us in so many ways.

Helen Sephton
Project Manager

- **431** New Clients
- **709** Individuals Accessed The Project in the Last 12 Months
- **3208** Advice Sessions Given
- **1620** Face to Face Sessions Conducted
- **1091** Service User Drop Ins
- **838** Phone Enquiries Received
- **531** Prebooked Appointments
- **83** Crisis Grants Awarded
- **201** Homeless or Imminently Homeless on the Day
Welfare Benefits and Appeals

With the roll-out of Universal Credit this year, we have seen a marked increase in the number of clients coming to The Project with rent arrears. However, since the Homeless Reduction Act there are now systems in place to help prevent evictions as a result of Universal Credit delays.

There are some circumstances where clients are being misadvised to claim housing benefit instead of Universal Credit for housing costs and this is also having an impact on rent arrears. In these cases I have intervened and made successful applications for Discretionary Housing Payments.

The DWP have now begun the migration from Disability Living Allowance to Personal Independence Payment for working age people. Many are having their awards refused, especially those clients with mental health issues. This is causing an increase in the number of mandatory reconsideration requests and subsequent appeals to the Tribunal Services. I feel that as the migration continues we will continue to see an increase of clients requiring assistance with this especially as we, The Project, are the only organisation in this area which provides an advisory and advocacy service. As always, I look forward to the challenges this will bring and will continue to work with those the system is letting down.

This year I have assisted clients with gaining £526,304.93 in unclaimed benefits and will continue to do so.

Nicky Armstrong
Welfare Benefit and Appeals Advisor
£184,005.24 Backdated Benefits Claimed

533 Benefit Advice Sessions Given

432 Incomes Checked

83 Incomes Maximised

122 Appeals Supported

Benefit and Appeals Support

- Review Benefit Entitlement
- Check Income
- Assist with Making Benefit Applications
- Liaise with Benefit Agencies
- Challenge Adverse Benefit Decisions
- Provide Tribunal Advice and Support
- Act as Tribunal Representative
- Attend Hearings
- Assist with Complaints
Housing and Accommodation

Housing continues to be an extremely busy area at The Project. We have seen an increase in people who are street homeless coming to The Project for help and our policy in this circumstance is always to try and house these individuals immediately.

Over the last twelve months, I have been assisting more people with issues surrounding their housing applications. As these must now all be made online, some clients struggle with this process, as many are not IT literate. We are also seeing problems with housing reviews where clients have been put into the wrong band.

Now that Universal Credit has been introduced to our postcode, homeless clients who do not already have benefits in payment are having to make Universal Credit claims. We are working to overcome the barriers these clients face such as not having bank accounts or email addresses.

The Homeless Reduction Act was introduced this year and Birmingham City Council have introduced Personal Housing Plans for people who are homeless. These can include things a client is required to do i.e. sign up to the housing register. I assist clients with completing the action points to help them avoid or reduce their risk of homelessness.

I look forward to continuing this crucial work with clients in the local community and helping avoid homelessness for our clients.

Wendy Smith
Housing and Accommodation Advisor

557 Housing and Accommodation Advice Sessions Given
143 Supported Accommodation Referrals
369 Housing Negotiations
109 Housing Applications Completed
Resettlement and Tenancy Support

1. Key Deposits
2. Referrals to Supported or Temporary Accommodation
   - Starter Packs
3. Referral to Furniture Projects
4. Day Tickets
5. Landlord Liaison
6. Liaise with Utility Suppliers
7. Ongoing Support
   - Accommodation Information
   - IT Access to Bid for Properties
   - Grants for Household Items / Carpets
   - Applications to Local Authorities and Housing Associations etc.
Money and Debt

The volume of people contacting The Project for money and debt advice has significantly increased over the past year, as well as the complexity of the cases we are being presented with. We have seen our clients continue to struggle as their outgoings exceed their income and their debts grow.

This increased level of people presenting with unmanageable debt and the rise in demand for face to face advice has been exacerbated by reduced availability of The Citizen’s Advice Bureau’s ‘in person’ advice sessions in Birmingham.

This year I successfully applied to become a Debt Relief Order Approved Intermediary. This means I can assist clients with applying for debt relief orders rather than referring them elsewhere. I am hoping that this additional service will provide extra support for the people that I see, helping them out of their current financial difficulties, as well as providing them with the tools to better manage their money in the future.

Cat Jarrett
Money and Debt Advisor

£12,623.15 Of Debt Written Off

107 Budgeting Advice Sessions Given

109 Self Negotiation Advice Sessions Given

93 Personal Budget Plans Put in Place

332 Negotiations With Creditors

72 Payment Plans Put in Place

69 Debt Relief Order and Bankruptcy Advice Sessions Given
Crisis Support

Crisis support is an important part of the services provided by The Project. While we pride ourselves on the work we do to make lasting changes in peoples lives, we also know what a big difference a quick fix can make as part of ongoing support. This could be a daysaver bus pass, school uniform grant, fresh food package, new home starter pack, passport photos or replacement birth certificate. These things can go a long way to relieving stress and helping people on their journey to a more stable, happy and healthy future.

We would like to take this opportunity to thank the local businesses, schools, individuals, many different faith groups and other organisations who kindly donate items to our fresh and dried food banks.

For more information on how you can help support The Project’s Crisis Fund, either by fundraising, donating food, household items or money, please call us on 0121 453 0606 or send an email to info@theprojectbirmingham.org

172 Food Parcels Issued
173 B30 Food Bank Vouchers Issued
43 Starter/Toiletry Packs Issued
36 Birth Certificates Ordered
General and Crisis Support

Benefit and Appeal Advice and Support

Debt and Budgeting Advice

Housing and Accommodation Support

Access to Computers, the Internet and Printers

Advocacy

Training and Employment Support

Food Parcels

Food Bank Referrals

Fresh Food Project

Grants

Replacement Birth Certificates

Citizen Cards

Course Information

Training and Employment Support

Latest Job Opportunities
Benefit and Housing Outreach

As the newest member of The Project, I joined the team in April 2018 as an adviser specialising in welfare benefits and debt. I previously worked for a council housing organisation where I saw first-hand many of the negative effects Universal Credit can have on claimants, such as their ability to budget and the risk to their tenure due to rent payment delays.

As part of my role at The Project, I travel to locations around Birmingham providing outreach sessions. I give on the spot advice where possible or make appointments at The Project for those who need more support. I currently hold drop-in advice sessions at B30 Foodbank twice a week. Once a month, I can be found at Weoley Castle Church’s Advice and Support café. Every Friday I run an Advice Café with Clarion Housing at Deelands Community Centre in Rubery, where we provide a range of practical support and information for locals.

I am truly enjoying my time with The Project and look forward to contributing to the incredible work that the charity does.

Adam Booth
Benefit and Housing Advisor

Weoley Castle Church’s Advice and Support Café - Every second Thursday of the month 10am til 1pm @ Weoley Castle Community Church, 115 Quarry Road, Weoley Castle, B29 5LE.

B30 Foodbank - Every Tuesday and Friday 2:30pm till 4:30pm @ The Cotteridge Church, 24 Pershore Road South, Birmingham, B30 3EJ.

Community Advice Cafe - Every Friday 9:30am til 12:30pm @ Deelands Community Hall, Deelands Rd, Rubery, B45 9RR.
In May Adam was introduced by one of the B30 food bank’s volunteers to an individual who was struggling financially. Adam assessed their situation which included mental health issues and it was clear to Adam that they were not receiving all the support they were entitled to. Adam advised them to apply for PIP and supported them in making their claim.

This claim was successful and they have now been awarded PIP at the correct rate, as well being entitled to the enhanced disability premium for his ESA. Overall, he will have benefit backdates of over £3000 and his weekly income, once his ESA has been amended, will increase by over £180. This is great news for the individual and The Project wishes them all the best as they move forward with greater financial stability.

Deelands Community Advice Cafe

In partnership with Clarion Futures The Project runs a community cafe from Deelands Hall Rubery once a week. This has been a great success and become a real asset in helping build a sense of community and trust in this deprived area. Several half term events have now been held at Deelands and been much enjoyed by local families. These events include an Alice in Wonderland disco, morning film club, an Easter egg hunt, kids cooking club and crafts sessions.

Carina has done an amazing job volunteering at the community cafe since July. “I really feel it has built my confidence and the cafe does such a great job of bringing the local community together.”

“I’ve been attending the Cafe for a while and have recently started work. I’ve had to go on UC to supplement my wages and Adam helped me fully understand the benefit and supported me with my claim. As a result, I’m now confident with how the new system works. I’m really grateful for Adam’s help.”
Partners

Much of the work we do at The Project is possible because of our partners, from the support we are able to give our service users, to the food banks we run, to the outreach sessions we hold. We are extremely grateful to these organisations and look forward to forging further relationships that will help The Project go from strength to strength.

Our thanks go out to:

**Clarion Futures** - for their ongoing partnership and especially to Zoe who runs weekly employment session from The Project, co-hosts the weekly Community Cafe Advice and half term events at Deelands Hall. The Project looks forward to the continuation of this very successful relationship.

**Fare Share** - for their help in setting up partnerships with ourselves and local businesses with surplus food. We are delighted to be doing our bit to reduce food waste, as well as being able to offer our service users fresh food which they may otherwise be unable to afford.

**M&S** - for their ongoing support of The Project with regular donations of surplus fresh food.

**Selfridges** - to Ian and his team for surplus food and stock donations as well as the kind donation of his staff’s time in helping with half term events held for local children.

**Tesco** - for their ongoing support of The Project with regular donations of surplus fresh food.

**Jack’s** - a new partner to The Project who we now receive surplus fresh food from. We look forward to developing this relationship in the future.

**Co-op** - for the collection point in their Rubery store and the kind donation of food bank items.

**B30 Foodbank** - to Helen and her team of fantastic volunteers. We are extremely grateful for their support and look forward to this continuing in the coming year.

**Mountain Warehouse** - for their donations of winter clothing and other funding activities.
“It was just over thirteen years ago now that I found myself at a very vulnerable stage, I was 18 years old pregnant, homeless and jobless all within a few months. I didn’t have anyone to turn to.

I was directed to The Project. It was with their help I was able to secure a place to call home. I was then helped to set up my home, ensuring I had the basics to get me started. Which was due to kind hearted donations.

I have gone on to train to be a Registered Nurse, now live abroad and fortunate enough to be able to purchase my home.

I will be forever grateful of the help given to me by The Project and the hard work they put into helping others.”

“I can’t thank The Project enough for what they have done for me. I feel so happy when I come here and I know that Wendy and the other adviser will help me. I have my own home now and I love it.”

“As a former Councillor, it was important to refer residents to a service that had qualified staff giving out advice and guidance. If we did not have the Project in South Birmingham, supporting our community, the impact would be horrific.

They are a wonderful organisation that makes an outstandingly positive impact, ensuring those who use the service receive the correct information and support. A true treasure in our community. Thank you for all you do.”
Volunteers

Last year, Nathaniel was a service user at The Project. This year, he has been helping by volunteering his time every week. In his role as an administrative volunteer, he helps prepare registration documents, logging in and out going post and managing the food bank and starter pack store. Nathaniel is a valuable member of the team, the support he gives the staff is invaluable. He very much enjoys the work he does at The Project and looks forward to continuing this in the new year.

“I volunteer at The Project twice per week, supporting the running of the food bank and providing administrative support to the advisers and office staff. Working for the charity has helped me gain new skills such as: being organised and planning what I am going to do, being professional when talking to customers, working in a team to help get jobs completed, being trusted, reliable and working independently to do tasks and jobs properly. I also feel that this has helped me to be more confident and professional when interacting with peers.”

Nathaniel
Volunteer

Do you have time to spare, weekdays 9 till 4?

The Project is always happy to welcome new volunteers. Here are some of the different roles you may be able to help with:

**Donation Collector** - To collect food and item donations. Must have own car.

**Office Support** - To register new clients, greet service users and answer phones.

**Advice Cafe Support** - To greet, make refreshments and support Advice workers.

**Administrative Support** - To prepare registration documents, log in/out going post and help manage the food bank and starter pack store.

If you are interested in donating your time to The Project as a volunteer, please get in touch with our administrator Jo for an application form, by phone: 0121 453 0606 or email: joanne@theprojectbirmingham.org
Meet The Trustees

A major guiding force behind The Project is our team of dedicated trustees. They give up their spare time and lend their considerable expertise to The Project, for which we are always very grateful. Read on to learn more about them.

Paul has been a trustee with The Project since 2009 and has been Chairperson since 2012. As researcher and evaluator for charities and the public sector, Paul was commissioned to evaluate The Project (then SBYHP). Upon completion of his research and presentation, he was very happy to be asked to become a Trustee. Since becoming Chair he has enjoyed working with the other Trustees to support The Project’s fantastic staff to go from strength to strength.

Philip has been part of The Project’s Management Committee for 25 years and is the charity’s longest standing trustee. As Treasurer he keeps an experienced eye on The Project’s finances. Philip is a retired accountant and treasurer of Longbridge Methodist Church which has a close relationship with the Project.

Rowan has been a trustee for The Project for seven years. As well as being the charity’s Vice Chair, she also sits on the Finance subcommittee. Rowan is currently employed as a financial manager for a training company based in the Jewellery Quarter of Birmingham. In her spare time she is a volunteer for the RAF Air Cadets.

Lucy has been a trustee at The Project for two years. She is an applied researcher and policy advisor, specialising in the evaluation of national programmes that work to improve the lives of people who are homeless or at risk of homelessness.

Anna joined The Project as a trustee last year. As an employment lawyer at a large firm in Birmingham city centre Anna lends her considerable knowledge of employment law to The Project.

Kathryn is a BBC journalist based in the Midlands. She has worked with many charities involving young people throughout her life, including mentoring and helping teenagers no longer in education. In 2012 she co-founded a charity that educates young women at risk of violence and exploitation. She lives in the local area and is delighted to be the newest trustee for The Project.
The Project in Photos

Deelands Community Cafe Party

Lottery Continuation Funding

The Beach Northfield

Young Fundraisers’ Bake Sale

Food Donation

Volunteer working hard

Jack’s Donation
Two pages of the accounts are included in this report and a full set is available from the Project Manager upon request. On page 21 is the Statement of Financial Activities and on page 22 is the Balance Sheet.

The Project’s total resources fell by 26% this year, mainly due to a gap between the previous Lottery grant and the new one. This was partly offset by an increase in donations including several new charities.

The resources used also fell by over 11%, partly due to the purchase of the mobile advice vehicle in the previous year.

The consequential fall in resources has been met from reserves.

As usual, my thanks go to those who help keep the finances of The Project in order.

Philip Osborn
Treasurer

£131,548
£57,349
£6,486

Total Resources Expended

- Costs Directly Related to Charitable Activities
- Support Costs Allocated to Charitable Activities
- Governance Costs
# Statement of Financial Activities

## as at 31st March 2018

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<td><strong>206,605</strong></td>
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<td>Training courses (net cost)</td>
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<td>Volunteers' training</td>
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<td>534</td>
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<td>Starter packs</td>
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<td>237</td>
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<td>Internet line rental</td>
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<td>816</td>
<td>285</td>
<td>1,101</td>
<td>948</td>
<td></td>
</tr>
<tr>
<td>Publicity</td>
<td></td>
<td>893</td>
<td>91</td>
<td>984</td>
<td>1,992</td>
<td></td>
</tr>
<tr>
<td>Key deposits</td>
<td></td>
<td>-</td>
<td>35</td>
<td>35</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>ID Costs</td>
<td></td>
<td>-</td>
<td>321</td>
<td>321</td>
<td>305</td>
<td></td>
</tr>
<tr>
<td>B/B</td>
<td></td>
<td>(5,173)</td>
<td>5,173</td>
<td>-</td>
<td>(3,128)</td>
<td></td>
</tr>
<tr>
<td>Reimbursement</td>
<td></td>
<td>(8)</td>
<td>-</td>
<td>(8)</td>
<td>(3,128)</td>
<td></td>
</tr>
<tr>
<td><strong>Increase/(Decrease) in Resources</strong></td>
<td></td>
<td><strong>(18,439)</strong></td>
<td><strong>(23,748)</strong></td>
<td><strong>(42,187)</strong></td>
<td><strong>(12,025)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Balance at 31 March 2017</strong></td>
<td></td>
<td><strong>35,592</strong></td>
<td><strong>49,098</strong></td>
<td><strong>84,490</strong></td>
<td><strong>96,515</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Balance at 31 March 2018</strong></td>
<td></td>
<td><strong>16,953</strong></td>
<td><strong>25,350</strong></td>
<td><strong>42,303</strong></td>
<td><strong>84,490</strong></td>
<td></td>
</tr>
</tbody>
</table>
## Balance Sheet

as at 31st March 2018

<table>
<thead>
<tr>
<th>Notes</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tangible assets</td>
<td>5</td>
<td>86</td>
</tr>
</tbody>
</table>

| **Current assets**          |        |        |
| Debtors                      | 6      | 1,448  | 7,500 |
| Cash at bank and in hand     |         | 62,143 | 104,848 |
|                              |         | 63,521 | 112,348 |

| **Creditors: amounts falling due within one year** | 7      | 21,374 | 27,973 |
| Net current assets           |         | 42,217 | 84,375 |

| **Total assets less current liabilities** |        |        |
|                                            | 42,303 | 84,490 |

| **Income funds**              |        |        |
| Unrestricted funds            |         | 16,953 | 35,392 |
| Restricted funds              | 11     | 25,350 | 49,098 |

|                                | 42,303 | 84,490 |
Thanks

We would like to say a big thank you to our many supporters. From those who make generous donations, to the charities we work hand in hand with, to the volunteers who give so selflessly of their time, to the organisations whose services we use. The value they add to The Project is immeasurable, helping us to help those in need. Our gratitude goes out to...

ACE Copying Equipment
Advice UK
Advice Quality Standard
Baron Davenports Charity
Big Lottery Fund
Birmingham Association of Youth Clubs
Birmingham City Council
Birmingham Churches Together
Birmingham and Solihull CCG
B30 Food Bank
CK Chartered Accountants
Clare Blackshaw
Clarion Futures
Cllr. Andy Cartwright
Cllr. Peter Griffiths
Cllr. Carole Griffiths
Co-op Food Rubery
Cotteridge Church
Cotteridge Quaker Friends
Colmers Farm Primary School
Colmers School & Sixth Form College
Elizabeth Court
Fairytales Party Planners
Frankley Family Forum
Frankley Plus Children’s Centre
Frankley Tesco Metro
Gemma Cartwright
Grimley Charity Trust
G W Turner Trust
Heather Rogers
Jack’s Supermarket
Jelly Babies Nursery
johnhoey.co.uk
Longbridge Methodist Church
Lord Austin Trust
Marks and Spencer Longbridge
Masonic Charitable Foundation
Matthew Blake
Mountain Warehouse
Norton Foundation
Our Lady of Perpetual Succour
PHS Group
Pitney Bowes
R L Glasspool Charity Trust
Rednal Hill Junior School
Sayer H J Charity
Selfridges
Selly Oak Quakers
St. David’s Church
St. John Baptist Church
St. James’s Place Foundation
St. Laurence C of E School
St. Stephen’s Church
The Eveson Charitable Trust
Vicar’s Relief Fund
Viking Direct
Waterloo Housing
W E Dunn Trust
Weoley Hill United Reformed Church
West Heath Primary School
The 29th May 1961 Charitable Trust
Legal and Administrative Information

Management Committee
Paul Mason – Trustee, Chairperson
Rowan Coles – Trustee, Vice Chair
Philip Osborn – Trustee, Treasurer
Lucy Loveless – Trustee
Anna Youngs – Trustee
Kathryn Stanczyszyn – Trustee

Staff
Helen Sephton – Project Manager
Nicole Armstrong – Welfare Benefits and Appeals/Senior Adviser
Wendy Smith – Housing and Accommodation Adviser
Catherine Jarrett – Money and Debt Adviser
Adam Booth – Welfare Benefits, Housing and Outreach Adviser
Joanne Earp – Project Administrator

Chartered Accountants
CK Chartered Accountants - No. 4 Castle Court 2,
Castlegate Way, Dudley, DY1 4RH

Bankers
Lloyds Bank PLC - 1401 Bristol Road South,
Longbridge, Birmingham, B31 2SU
THE PROJECT
preventing homelessness and improving lives

The Project
Belton Grove
Longbridge
Birmingham
B45 9PD

0121 453 0606
theprojectbirmingham.org

Registered Charity No. 1015436